

*Slideset 3 of*  
*“E-Commerce Applications of*  
*Semantic Web Services”*

*Benjamin Grosf*

*MIT Sloan School of Management,*

*<http://ebusiness.mit.edu/bgrosf>*

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# *Sequence Outline of Tutorial*

- Introduction & get acquainted
- Overview of Core Technologies of the New Generation Web
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  - SweetDeal rule-based approach, manufacturing SCM example
- (BREAK midway: about here.)
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# *Web Service -- definition*

- *(For purposes of this talk:)*
- A procedure/method that is invoked through a Web protocol interface, typically with XML inputs and outputs
  - Add the flexibility of XML to the concepts of RPC
  - XML Tools support extra functionality required
- Purpose: Program integration across application and organizational boundaries
  - Needs commercial semantics

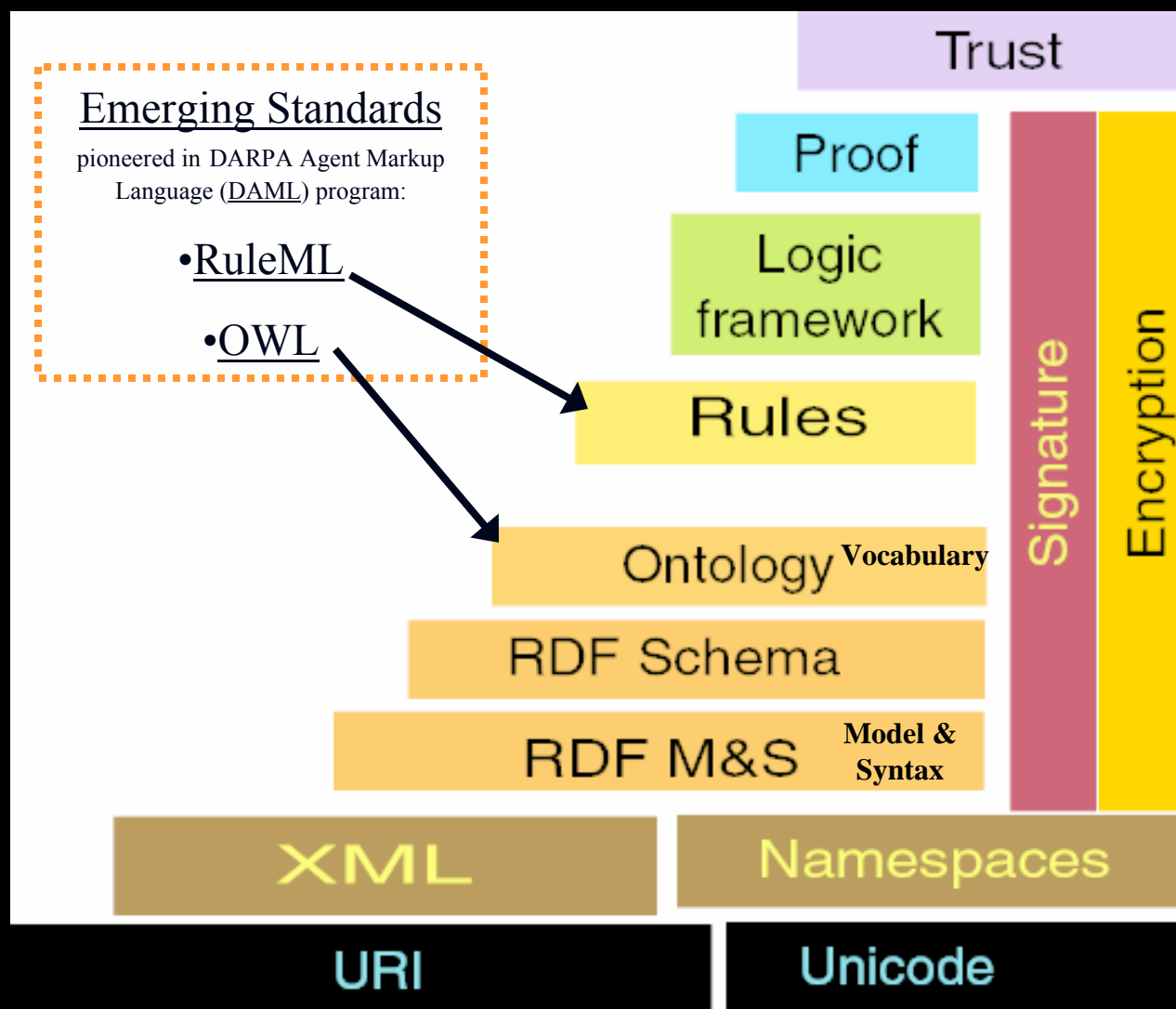
# *Semantic Web: concept, approach, pieces*

- Shared semantics when interchange data  $\therefore$  knowledge
- **Knowledge Representation** (cf. AI, DB) as approach to semantics
  - Standardize KR syntax, with KR theory/techniques as backing
- Web-exposed Databases: SQL; XQuery (XML-data DB's)
  - Challenge: share DB schemas via meta-data
- RDF: “Resource Description Framework” W3C proposed standard
  - Meta-data lower-level mechanics: unordered directed graphs (vs. ordered trees)
  - RDF-Schema extension: simple class/property hierarchy, domains/ranges
- Ontology = formally defined vocabulary & class hierarchy
  - OWL: “Ontologies Working Language” W3C proposed standard
    - Subsumes RDF-Schema and Entity-Relationship models
    - Based on Description Logic (DL) KR  $\sim$ subset of First-Order Logic (FOL))
- Rules = if-then logical implications, facts  $\sim$ subsumes SQL DB's
  - RuleML: “Rule Markup Language” emerging standard
    - Based on Logic Programs (LP) KR  $\sim$ extension of Horn FOL

# *Some Semantic Web Advantages for Biz*

- Builds upon XML's much greater capabilities (vs. HTML\*) for structured detailed descriptions that can be processed automatically.
  - Eases application development effort for assimilation of data in inter-enterprise interchange
- Knowledge-Based E-Markets -- where Agents Communicate  
(Agent = knowledge-based application)
  - ∴ potential to revolutionize interactivity in Web marketplaces: B2B, ...
- Reuse same knowledge for multiple purposes/tasks/app's
  - Exploit declarative KR; Schemas
- \* new version of HTML itself is now just a special case of XML

# W3C Semantic Web “Stack”: Standardization Steps



[Diagram <http://www.w3.org/DesignIssues/diagrams/sw-stack-2002.png> is courtesy Tim Berners-Lee]

## *SW: Research Players*

- US: DARPA Agent Markup Language Program (DAML) program
- EU: OntoWeb program
- @MIT:
  - Sloan IT group: Grosf, Madnick, *et al.*
  - LCS / W3C advanced-dev.: Berners-Lee, *et al.*
- Number of companies:
  - HP, IBM, Adobe, Oracle, ...
- 500+ basic researchers now working largely on it.
  - Research community has grown rapidly from a handful in 1999.

# *SW: Standards Players*

- US-EU Joint Committee:
  - Early standards drafting
  - 1<sup>st</sup> focus: ontologies: DAML+OIL → W3C OWL
  - 2<sup>nd</sup> focus (current): rules: RuleML
- W3C: Semantic Web Activity
- Oasis: various incl. Security
- New efforts (currently in formation):
  - US-EU Joint Committee on Semantic Web Services
  - ISO: CommonLogic first-order logic (formerly KIF)



# *SW-Related: XQuery*

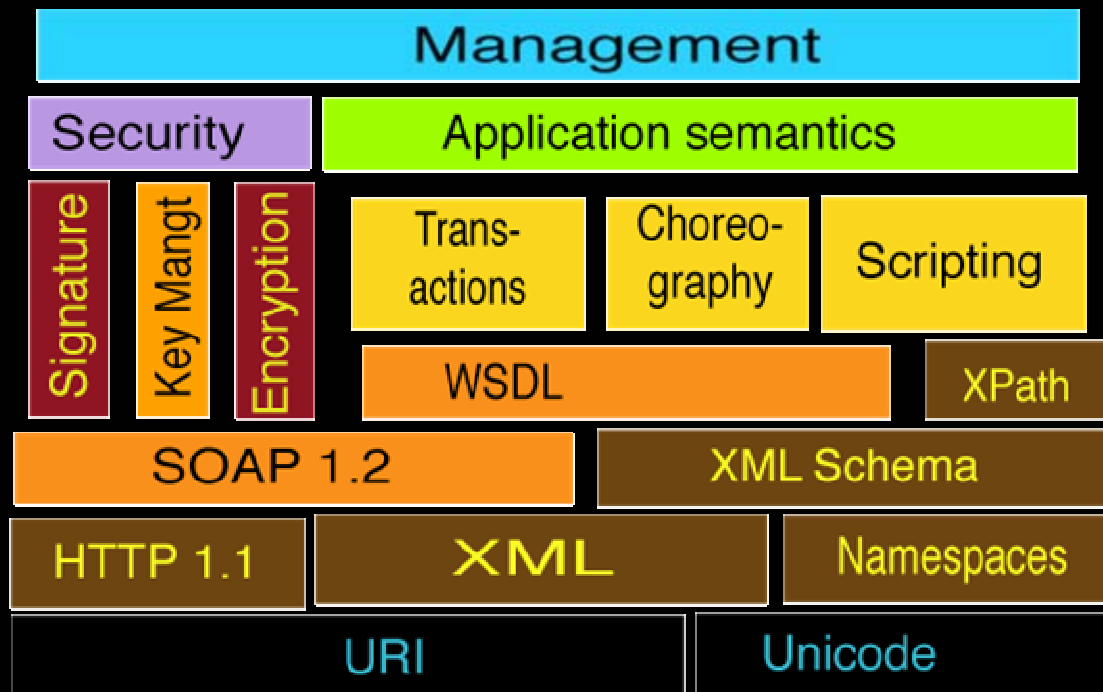
## *(XML Database Query Language)*

- Goals:
  - a data model for generic “natively” XML documents,
  - a set of query operators on that data model,
  - and a query language based on these query operators
  - Queries operate on single documents or fixed collections of documents.
- What SQL is for relational databases, XQuery is for collections of XML docs. It's a W3C standard.
- Oracle, IBM, Microsoft, etc. already support some
  - Did not take off quickly – complex spec.
  - Now in major development.
  - Being pushed strongly to customers for 2006+ horizon as next major generation of enterprise data management tool.

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# Web Services Stack outline



## NOTES:

WSDL is a Modular Interface spec  
SOAP is Messaging and Runtime

Also:

- UDDI is for Discovery
- BPEL4WS, WSCI, ...  
are for transactions
- Routing, concurrency, ...

Diagram courtesy Tim Berners-Lee: <http://www.w3.org/2004/Talks/0309-ws-sw-tbl/slide6-0.html>

## *WS Stack: some Acronym Expansion*

- SOAP = simple protocol for XML messaging
- WSDL = protocol for basic invocation of Web Services, their input and output types in XML
- Choreography = higher-level application interaction protocols in terms of sequences of exchanged message types, contingent branching
  - There's now a W3C Working Group
- “Agreement” here = agreement between invoker and provider of the service, described at knowledge level
- *Overall: in 2001-2002 lots of proprietary jockeying and de-facto mode testing/pressuring of the open-consortial standards bodies (e.g., of W3C) “riding the tiger”. Then more via W3C, Oasis starting in 2003.*

## WS Players

- Basically, all the major software vendors
  - Biggies: Microsoft, IBM, Oracle, Sun, SAP, ...
  - Webserver/XML ebiz space: BEA, CommerceOne, Ariba, ...
  - Niche offerings, e.g., travel agent services, weather, ...
- Standards bodies: W3C; Oasis incl. Security
- Overall: lots of proprietary jockeying and *de-facto* mode testing/pressuring of the open-consortial standards bodies (e.g., of W3C) “riding the tiger”
- Still low-level in terms of application abstractions

INSERT HERE:

a look at Amazon.com -> Sell  
Your Stuff -> Web Services:  
thousands of developers

# *Sequence Outline of Tutorial*

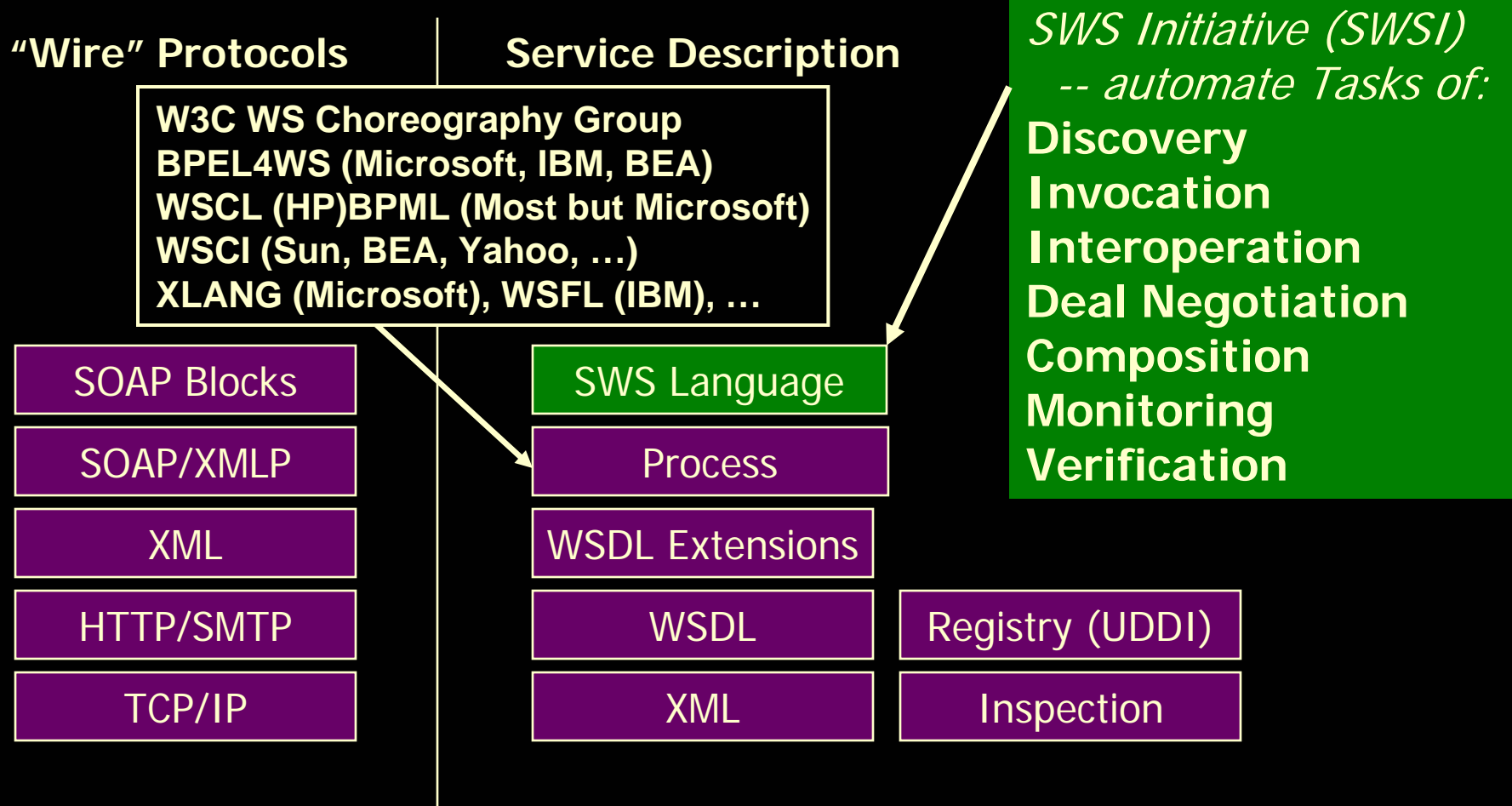
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# *Semantic Web Services*

- Convergence of Semantic Web and Web Services
- Consensus definition and conceptualization still forming
- Semantic (Web Services):
  - Knowledge-based service descriptions, deals
    - Discovery/search, invocation, negotiation, selection, composition, execution, monitoring, verification
    - Advantage: **reuse** of knowledge across app's, these tasks
  - Integrated knowledge
- (Semantic Web) Services: e.g., infrastructural
  - Knowledge/info/DB integration
  - Inferencing and translation



# *SWS Language effort, on top of Current WS Standards Stack*



[Slide authors: Benjamin Grosf (MIT Sloan), Sheila McIlraith (Stanford) , David Martin (SRI International), James Snell (IBM)]

## *SWS: Research Players*

- DAML Services (DAML-S)
  - service descriptions using ontologies and now rules
- Web Services Modeling Framework (WSMF)
  - EU, Oracle
  - early phase; list of many companies
- @ MIT: Sloan IT:
  - SweetDeal: e-contracting, policies
  - Extended COIN: financial info integration

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# *B2B Tasks: Communication for Business Processes with Partners*

- B2B business processes involving significant Communication with customers/suppliers/other-partners is overall a natural locus for future first impact of SWS.
- Customer Relationship Management (CRM)
  - sales leads and status
  - customer service info and support
- Supply Chain Management (SCM):
  - source selection
  - inventories and forecasts
  - problem resolution
  - transportation and shipping, distribution and logistics
- orders; payments, bill presentation

# *Some B2B Tasks (continued)*

- bids, quotes, pricing, **CONTRACTING; AUCTIONS**; procurement
- authorization (vs. authentication) for credit or trust
- database-y: e.g.,
  - catalogs & their merging
  - policies
- inquiries and answers; live feedback
- notifications
- trails of biz processes and interactions
- ratings, 3rd party reviews, recommendations
- knowledge management with partners/mkt/society

# *Vision of Evolution: Agents in Knowledge-Based E-Markets*

Coming soon to a world near you:...

- billions/trillions of agents (= k-b applications)
- ...with smarts: knowledge gathering, reasoning, economic optimization
- ...doing our **bidding**
  - but with some autonomy
- *A 1st step: ability to communicate with sufficiently precise shared meaning... via the SEMANTIC WEB*

# *Some Answers to:*

## *“Why does SWS Matter to Business?”*

- 1. “Death. Taxes. Integration.” - They’re always with us.
- 2. “Business processes require communication between organizations / applications.” - Data and programs cross org./app. boundaries, both intra- and inter- enterprise.
- 3. “It’s the *automated knowledge* economy, stupid!”
  - The world is moving towards a knowledge economy. And it’s moving towards deeper and broader automation of business processes. The first step is automating the use of structured knowledge.
  - Theme: *reuse* of knowledge across multiple tasks/app’s/org’s

# *Role of Standards*

- Obs.: Standards are crucial, and central, to integration in an open era.
- → high percentage of effort invested in standards development in new generation web (XML, WS, SW, SWS)
- In SWS, this begins with basic research!
- Lots of strategy surrounding standards.
- Emerging standards efforts include much research.



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# *Research Agenda overall*

- Develop core technologies and standards
  - *Knowledge representation* theory is critical foundation.
- Develop business applications, strategy
- Analyze requirements & opportunities wrt biz  $\leftrightarrow$  tech
- *Includes: concepts, theory, algorithms, design, prototyping, application scenarios, strategy, standards; evangelism*
- Benjamin Grosf's group:
  - Core rules, integration w/ ontologies, standards for that
  - End-to-end e-contracting; also finance, trust, biz policies
  - Business applications, implications, strategy more generally

# *New Research Application Scenarios for Rule-based Semantic Web Services*

- SweetDeal [Grosz & Poon WWW-2003] configurable reusable e-contracts:
  - Represents modular modification of proposals, service provisions
    - LP rules as KR. E.g., prices, late delivery exception handling.
    - On top of DL ontologies about business processes from MIT Process Handbook
  - Evolved from EECOMS pilot on agent-based manufacturing SCM  
((\$51M NIST ATP 1996-2000 IBM, Boeing, TRW, Vitria, others))
- Financial knowledge integration (ECOIN) [Firat, Madnick, & Grosz 2002]
  - Maps between contexts using LP rules, equational ontologies, SQL DB's.
- Business Policies:
  - Trust management (Delegation Logic) [Li, Grosz, & Feigenbaum 2003]:  
Extend LP KR to multi-agent delegation. Ex.: security authorization.

# *Knowledge Representation:*

## *What's the Game?*

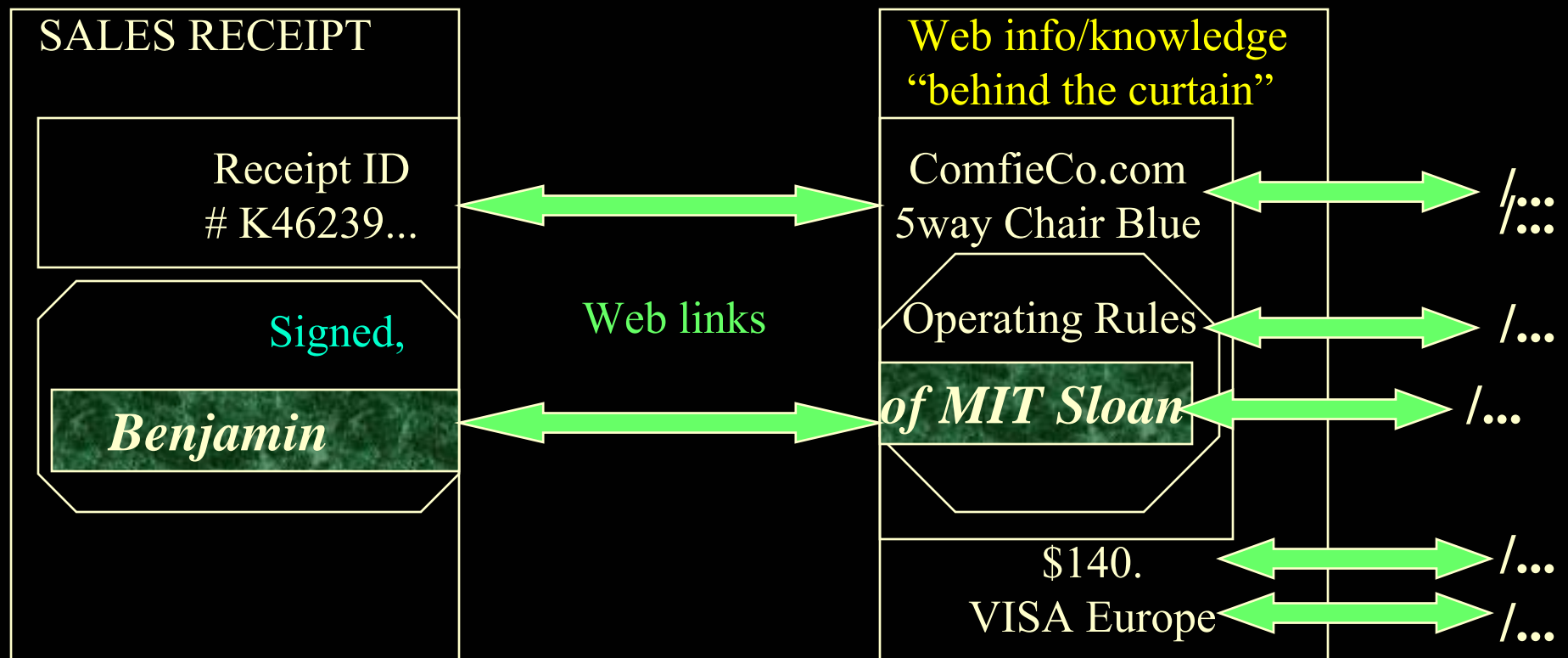
- Expressiveness: useful, natural, complex enough
- Reasoning algorithms
- Syntax: encoding data format, -- here, in XML
- Semantics: principles of sanctioned inference, independent of reasoning algorithms
- Computational Tractability (esp. worst-case): scale up in a manner qualitatively similar to relational databases: computation cycles go up as a polynomial function of input size

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# *Looks Simple To Start... then Gets Interestingly Precise*

*A Vision/Approach of what Web & Agents enable*



# *End-to-End E-Contracting Tasks*

- Discovery, advertising, matchmaking
  - Search, sourcing, qualification/credit checking
- Negotiation, bargaining, auctions, selection, forming agreements, committing
  - Hypothetical reasoning, what-if'ing, valuation
- Performance/execution of agreement
  - Delivery, payment, shipping, receiving, notification
- Problem Resolution, Monitoring
  - Exception handling

# *SWS Tasks at higher layers of WS stack*

Automation of:

- Web service discovery  
*Find me a shipping service that will transport frozen vegetables from San Francisco to Tuktoyuktuk.*
- Web service invocation  
*Buy me “Harry Potter and the Philosopher’s Stone” at www.amazon.com*
- Web service deals, i.e., contracts, and their negotiation  
*Propose a price with shipping details for used Dell laptops to Sue Smith.*
- Web service selection, composition and interoperation  
*Make the travel arrangements for my WWW11 conference.*

[Modification of slide also by Sheila McIlraith (Stanford) and David Martin (SRI International)]

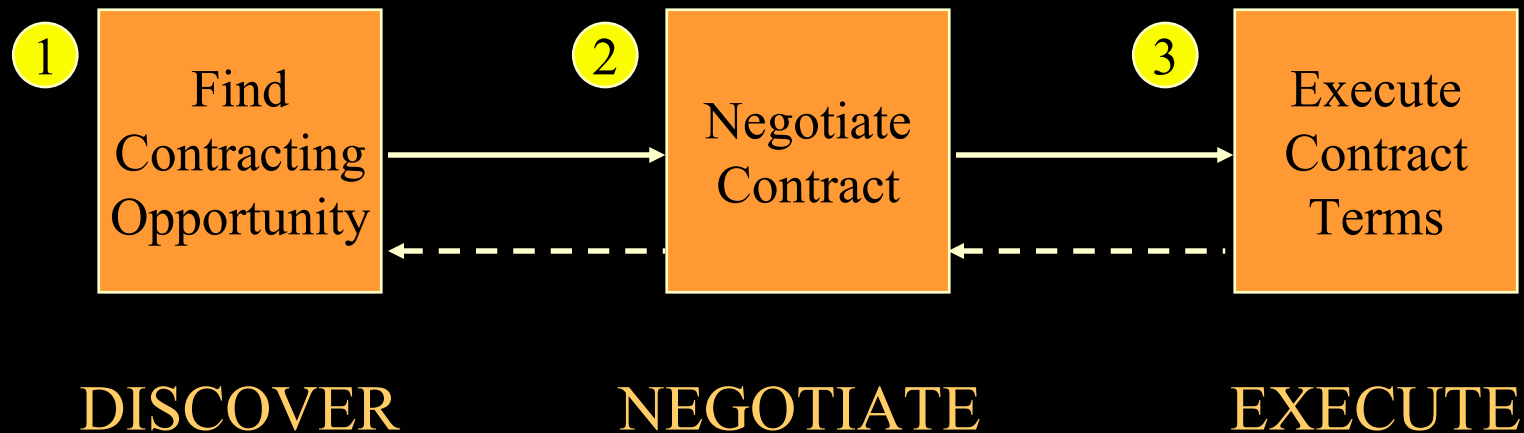


## *SWS Tasks at higher layers of WS stack, continued*

- Web service execution monitoring and problem resolution  
*Has my book been shipped yet? ... [NO!] Obtain recourse.*
- Web service simulation and verification  
*Suppose we had to cancel the order after 2 days?*
- Web service executably specified at “knowledge level”  
*The service is performed by running the contract ruleset through a rule engine.*

[Modification of slide also by Sheila McIlraith (Stanford) and David Martin (SRI International)]

# *Contracting 1-2-3*



- Applies to any contracting, electronic or not.
- May iterate or interleave these steps.
- Boundaries not necessarily sharp.

# *What's Doable Today in rule-based agent contracting, based on our approach to rule representation (“SweetDeal”)*

- Communicate: with deep shared semantics
  - XML, inter-operable with same sanctioned inferences
  - $\Leftrightarrow$  heterogeneous rule systems / rule-based agents
- Execute contract provisions:
  - infer; ebiz actions; authorize; ...
- Modify easily: contingent provisions
  - default rules; modularity; exceptions, overriding
- Reason about the contract/proposal
  - hypotheticals, test, evaluate; tractably
  - *(also need “solo” decision making/support by each agent)*

## *Approach:*

# *Rule-based Contracts for E-commerce*

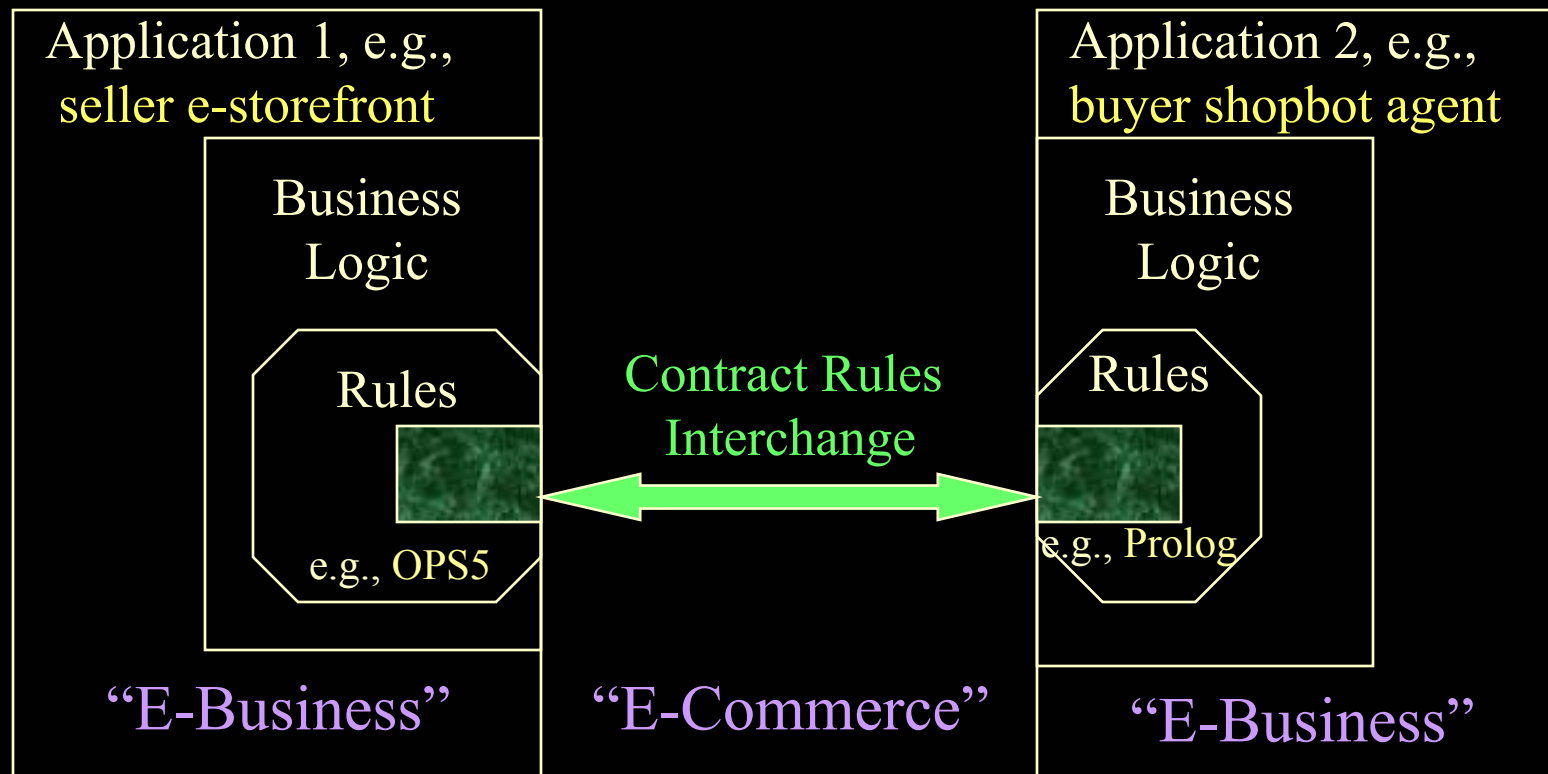
- Rules as way to specify (part of) business processes, policies, products: as (part of) contract terms.
- Complete or partial contract.
  - As **default rules**. **Update**, e.g., in negotiation.
- Rules provide high level of conceptual abstraction.
  - **easier for non-programmers** to understand, specify, **dynamically modify & merge**. E.g.,
  - by multiple authors, cross-enterprise, cross-application.
- Executable. Integrate with other rule-based business processes.

# *SweetDeal Approach*

*[Grosof, Labrou, & Chan EC-99; Wellman, Reeves, & Grosf Computational Intelligence 2002; Grosf & Poon Intl. J. of Electronic Commerce 2004]*

- **SWEET** = Semantic Web Enabling Technology
  - software components, theory, approach
  - pilot application scenarios, incl. **contracting** (SweetDeal)
- Uses/contributes *emerging standards* for XML and knowledge representation:
  - RuleML semantic web rules
  - OWL ontologies (W3C)
- Uses *repositories* of business processes and contracts
  - MIT Process Handbook (Sloan IT)
  - legal/regulatory sources: law firms, ABA, CommonAccord, ... ***Suggestions welcome!!***

# *Contract Rules across Applications / Enterprises*

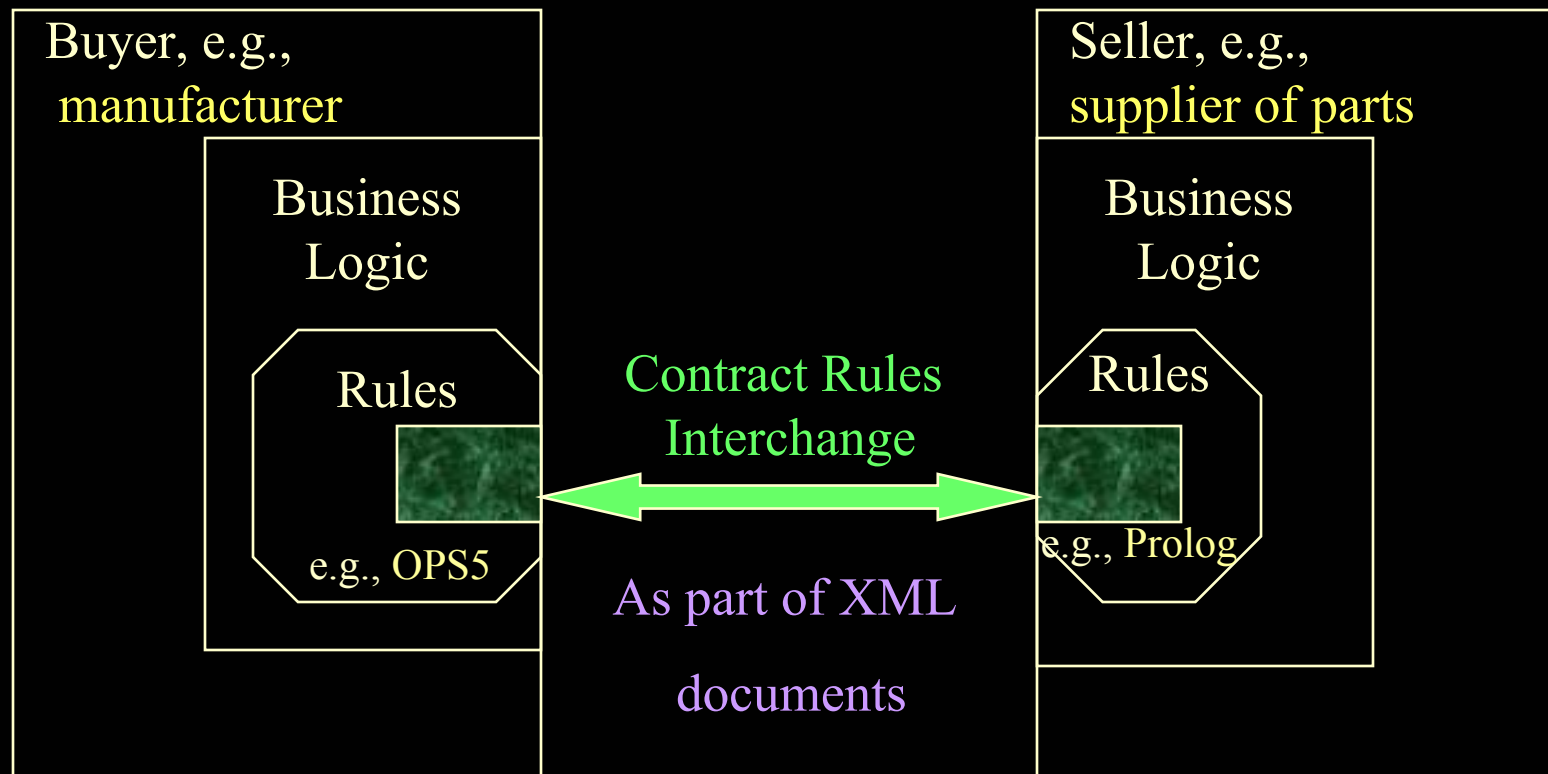


*Contracting parties integrate e-businesses via shared rules.*

## *Examples of Contract Provisions Well-Represented by Rules in Automated Deal Making*

- Product descriptions
  - Product catalogs: properties, conditional on other properties.
- Pricing dependent upon: delivery-date, quantity, group memberships, umbrella contract provisions
- Terms & conditions: refund/cancellation timelines/deposits, lateness/quality penalties, ordering lead time, shipping, creditworthiness, biz-partner qualification, service provisions
- Trust
  - Creditworthiness, authorization, required signatures
- *Buyer Requirements (RFQ, RFP) wrt the above*
- *Seller Capabilities (Sourcing, Qualification) wrt the above*

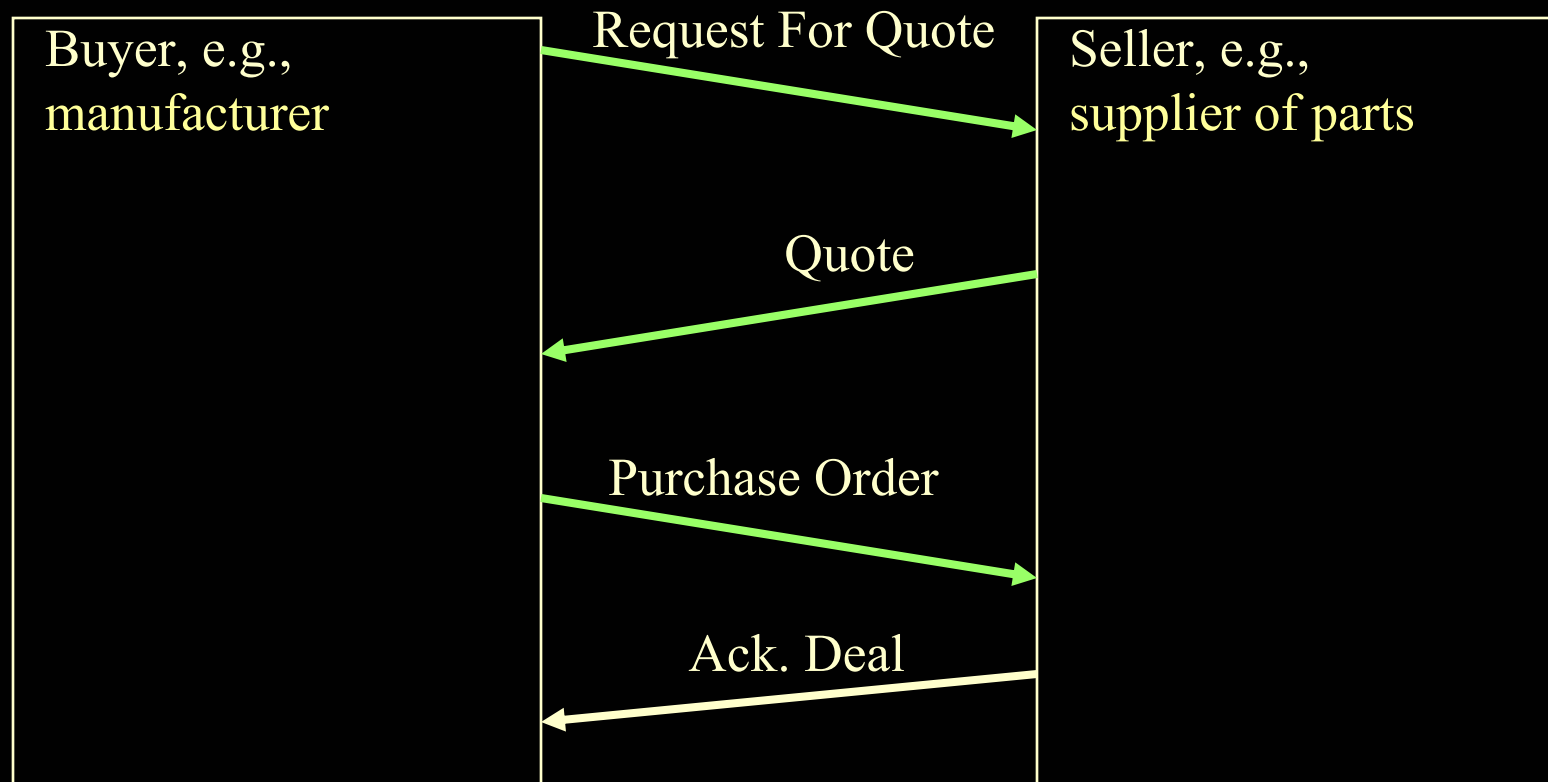
# *Contract Rules during Negotiation*



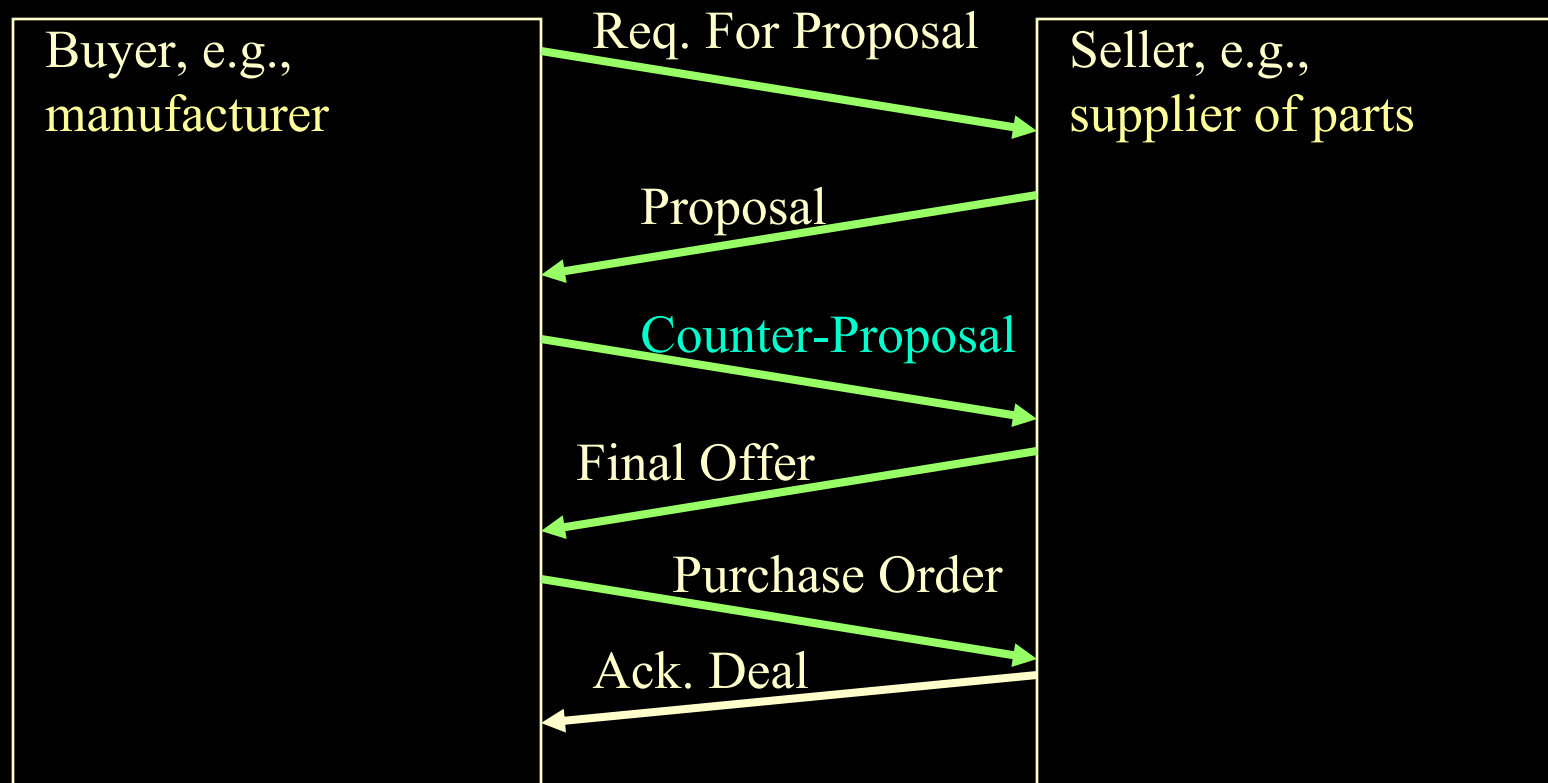
*Contracting parties NEGOTIATE via shared rules.*



# *Exchange of Rules Content during Negotiation: example*



# *Exchange of Rules Content during Negotiation: example*



# *Negotiation Example XML Document: Proposal from supplierCo to manufCo*

- `<negotiation_message>`
- `<message_header>`
- `<proposal/>`
- `<from> supplierCo </from>`
- `<to> ManufCo </to>`
- `</message_header>`
- `<rules_content>`
- `...[see next slide]`
- `</rules_content>`
- `...`
- `</negotiation_message>`

- Example of similar message document format:

- FIPA Agent Communication Markup Language (draft industry standard).

# *Courteous LP    Example: E-Contract Proposal from supplierCo to manufCo*

- ...  
    <usualPrice> price(per\_unit, ?PO, \$60) ←
  - purchaseOrder(?PO, supplierCo, ?AnyBuyer) ∧
  - quantity\_ordered( ?PO, ?Q) ∧ (?Q ≥ 5) ∧ (?Q ≤ 1000) ∧
  - shipping\_date(?PO, ?D) ∧ (?D ≥ 24Apr00) ∧ (?D ≤ 12May00).
- <volumeDiscount> price(per\_unit, ?PO, \$51) ←
  - purchaseOrder(?PO, supplierCo, ?AnyBuyer) ∧
  - quantity\_ordered( ?PO, ?Q) ∧ (?Q ≥ 100) ∧ (?Q ≤ 1000) ∧
  - shipping\_date(?PO, ?D) ∧ (?D ≥ 28Apr00) ∧ (?D ≤ 12May00) .
- overrides(volumeDiscount , usualPrice) .
- $\perp \leftarrow \text{price}(\text{per\_unit}, ?PO, ?X) \wedge \text{price}(\text{per\_unit}, ?PO, ?Y) \quad \text{GIVEN } (?X \neq ?Y).$
- ...

# *Negotiation Ex. Doc. Rules:*

## *Counter-Proposal from manufCo to supplierCo*

- ...
- $\langle \text{usualPrice} \rangle \text{ price}(\text{per\_unit}, ?\text{PO}, \$60) \leftarrow \dots$
- $\langle \text{volumeDiscount} \rangle \text{ price}(\text{per\_unit}, ?\text{PO}, \$51) \leftarrow$
- $\text{purchaseOrder}(?\text{PO}, \text{supplierCo}, ?\text{AnyBuyer}) \wedge$
- $\text{quantity\_ordered}(?\text{PO}, ?\text{Q}) \wedge (?Q \geq 5) \wedge (?Q \leq 1000) \wedge$
- $\text{shipping\_date}(?\text{PO}, ?\text{D}) \wedge (?D \geq 28\text{Apr}00) \wedge (?D \leq 12\text{May}00) .$
- $\text{overrides}(\text{volumeDiscount}, \text{usualPrice}) .$
- $\perp \leftarrow \text{price}(\text{per\_unit}, ?\text{PO}, ?\text{X}) \wedge \text{price}(\text{per\_unit}, ?\text{PO}, ?\text{Y}) \text{ GIVEN } (?X \neq ?\text{Y}).$
- $\langle \text{aSpecialDeal} \rangle \text{ price}(\text{per\_unit}, ?\text{PO}, \$48) \leftarrow$
- $\text{purchaseOrder}(?\text{PO}, \text{supplierCo}, \text{manufCo}) \wedge$
- $\text{quantity\_ordered}(?\text{PO}, ?\text{Q}) \wedge (?Q \geq 400) \wedge (?Q \leq 1000) \wedge$
- $\text{shipping\_date}(?\text{PO}, ?\text{D}) \wedge (?D \geq 02\text{May}00) \wedge (?D \leq 12\text{May}00) .$
- $\text{overrides}(\text{aSpecialDeal}, \text{volumeDiscount}) .$
- $\text{overrides}(\text{aSpecialDeal}, \text{usualPrice}) .$
- ...

**Simply  
added  
rules!**

# *XML Encoding of Rules in RuleML*

- `<rulebase>`
- `<imp>`
- `<_rlab>usualPrice</_rlab>`
- `<_head>`
- `<cslit>`
- `<_opr><rel>price</rel></_opr>`
- `<ind>per_unit</ind>`
- `<var>PO</var>`
- `<ind>$60</ind>`
- `</cslit>`
- `</_head>`
- `<_body> ... (see next page) </_body>`
- `</imp>`
- ...
- `</rulebase>`

## *Negotiation Example -- XML Encoding of Rules in RuleML, Continued*

- `<_body>`
- `<andb>`
- `<fclit>`
- `<_opr><rel>purchaseOrder</rel></_opr>`
- `<var>PO</var>`
- `<ind>supplierCo</ind>`
- `<var>AnyBuyer</var>`
- `</fclit>`
- `<fclit>`
- `...`
- `</fclit>`
- `...`
- `</andb>`
- `</_body>`

# *Commercial Implementation & Piloting*

- **IBM CommonRules:** AlphaWorks Java library
  - implements rule-based capabilities:
    - XML inter-operability; prioritized conflict handling
- **Rule Markup Language:** nascent industry standards effort
  - XML Knowledge Representation (KR) → make the Web be “Semantic”
  - KR: **Situated Courteous Logic Programs in XML**
- EECOMS industry consortium including Boeing, Baan, TRW, Vitria, IBM, universities, small companies
  - \$29Million 1998-2000; 50% funded by NIST ATP
  - application piloted
    - contracting & negotiation; authorization & trust



# *EECOMS Example of Conflicting Rules: Ordering Lead Time*

- Vendor's rules that prescribe how buyer must place or modify an order:
  - A) 14 days ahead if the buyer is a qualified customer.
  - B) 30 days ahead if the ordered item is a minor part.
  - C) 2 days ahead if the ordered item's item-type is backlogged at the vendor, the order is a modification to reduce the quantity of the item, and the buyer is a qualified customer.
- Suppose more than one of the above applies to the current order? **Conflict!**
- Helpful Approach: **precedence** between the rules. Often only *partial* order of precedence is justified. E.g.,  $C > A$ .

# *Courteous LP's: Ordering Lead Time Example*

- *<leadTimeRule1>* orderModificationNotice(?Order,14days)
- $\leftarrow$  preferredCustomerOf(?Buyer,?Seller)  $\wedge$
- purchaseOrder(?Order,?Buyer,?Seller) .
- *<leadTimeRule2>* orderModificationNotice(?Order,30days)
- $\leftarrow$  minorPart(?Buyer,?Seller,?Order)  $\wedge$
- purchaseOrder(?Order,?Buyer,?Seller) .
- *<leadTimeRule3>* orderModificationNotice(?Order,2days)
- $\leftarrow$  preferredCustomerOf(?Buyer,?Seller)  $\wedge$
- orderModificationType(?Order,reduce)  $\wedge$
- orderItemIsInBacklog(?Order)  $\wedge$
- purchaseOrder(?Order,?Buyer,?Seller) .
- overrides(leadTimeRule3 , leadTimeRule1) .
- $\perp \leftarrow$  orderModificationNotice(?Order,?X)  $\wedge$
- orderModificationNotice(?Order,?Y); GIVEN ?X  $\neq$  ?Y.

## *Also Currently Being Developed in the world today*

- Delegations between agents
- XML Ontologies (Vocabularies )
  - knowledge representation: infer with definitional knowledge
  - specific domain/industry vocabularies
- DARPA Agent Markup Language: ontologies, rules
- Industry Standards:
  - Web, incl. Web services
  - Agents, Business Processes, Workflow
  - E-Commerce: ebXML, ...
  - Industry-Specific
  - *Legal XML*
- *Law: Electronic Signatures, ...*
- *Reusable Contract doc's on Web: CommonAccord, our work, ...*

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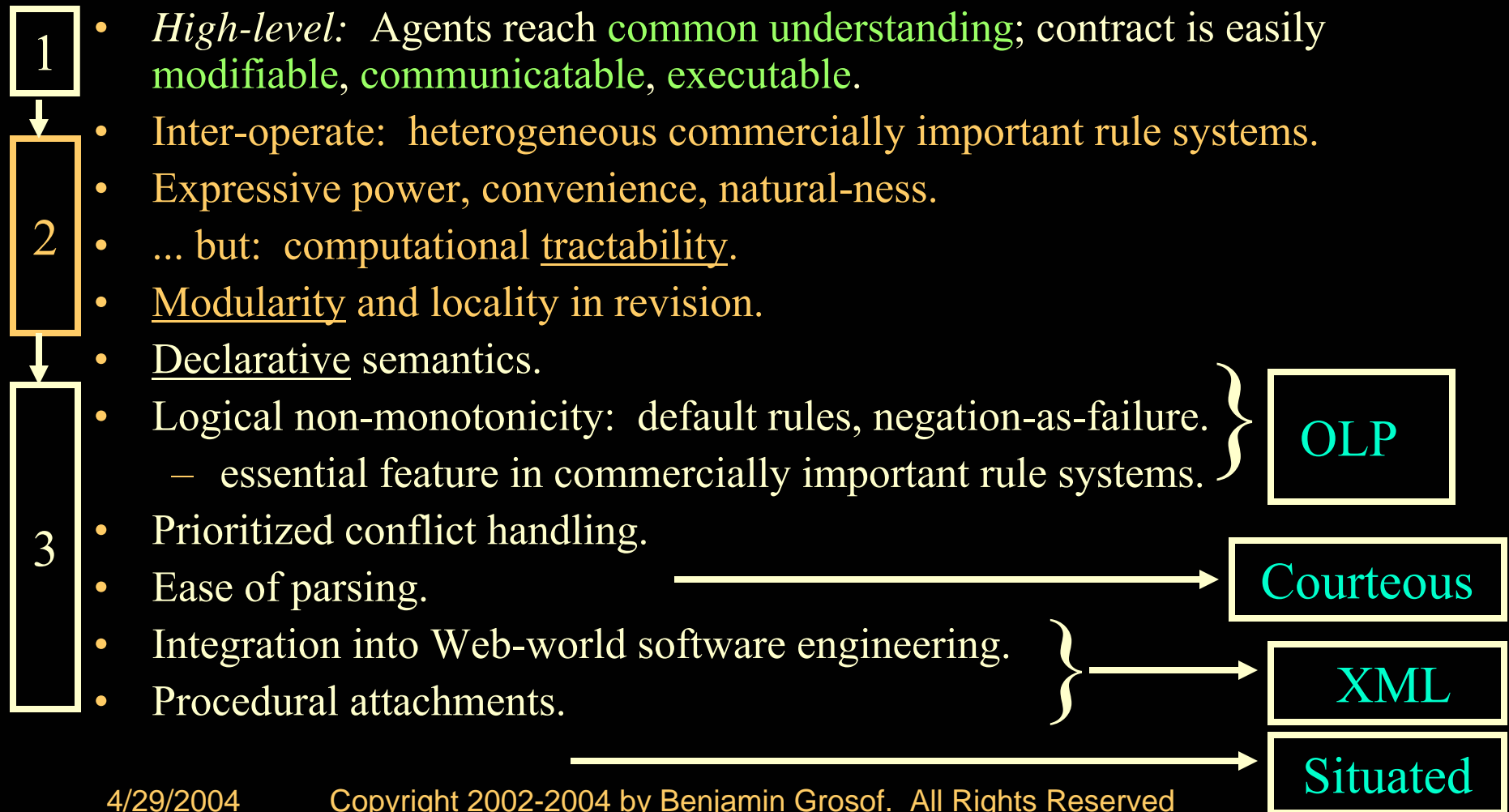
# *Flavors of Rules Commercially Most Important today in E-Business*

- E.g., in OO app's, DB's, workflows.
- Relational databases, SQL: Views, queries, facts are all rules.
  - SQL99 even has recursive rules.
- Production rules (OPS5 heritage): e.g.,
  - Blaze, ILOG, Haley: rule-based Java/C++ objects.
- Event-Condition-Action rules (loose family), cf.:
  - business process automation / workflow tools.
  - active databases; publish-subscribe.
- Prolog. “*logic programs*” as a full programming language.
- (*Lesser: other knowledge-based systems.*)

# *Vision: Uses of Rules in E-Business*

- Rules as an important aspect of coming world of Internet e-business: rule-based business policies & business processes, for B2B & B2C.
  - represent seller's offerings of products & services, capabilities, bids; map offerings from multiple suppliers to common catalog.
  - represent buyer's requests, interests, bids; → matchmaking.
  - represent sales help, customer help, procurement, authorization/trust, brokering, workflow.
  - high level of conceptual abstraction; easier for non-programmers to understand, specify, dynamically modify & merge.
  - executable but can treat as data, separate from code
    - potentially ubiquitous; already wide: e.g., SQL views, queries.
- Rules in communicating applications, e.g., embedded intelligent agents.

# Criteria for Contract Rule Representation



# *Why Standardize Rules Now?*

- Rules as a form of KR (knowledge representation) are especially useful:
  - relatively mature from basic research viewpoint
  - good for prescriptive specifications (vs. descriptive)
    - a restricted programming mechanism
  - integrate well into commercially mainstream software engineering, e.g., OO and DB
    - easily embeddable; familiar
    - vendors interested already: Webizing, app. dev. tools
- $\Rightarrow\Rightarrow$  *Identified as part of mission of the W3C Semantic Web Activity*



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# *Rule-based Semantic Web Services*

- Rules/LP in appropriate combination with DL as KR, for RSWS
  - DL good for categorizing: a service overall, its inputs, its outputs
- Rules to describe service process models
  - rules good for representing:
    - preconditions and postconditions, their contingent relationships
    - contingent behavior/features of the service more generally,
      - e.g., exceptions/problems
  - familiarity and naturalness of rules to software/knowledge engineers
- Rules to specify deals about services: cf. e-contracting.

# *Rule-based Semantic Web Services*

- Rules often good to executably specify service process models
  - e.g., business process automation using procedural attachments to perform side-effectful/state-changing actions ("effectors" triggered by drawing of conclusions)
  - e.g., rules obtain info via procedural attachments ("sensors" test rule conditions)
  - e.g., rules for knowledge translation or inferencing
  - e.g., info services exposing relational DBs
- Infrastructural: rule system functionality as services:
  - e.g., inferencing, translation

# *Analysis:*

## *High-Level Requirements for SWS*

- Support Biz-Process Communication
  - E.g., B2B SCM, CRM
  - E.g., e-contracts, financial info, trust management.
- Support SWS Tasks above current WS layers:
  - Discovery/search, invocation, deal negotiation, selection, composition, execution, monitoring, verification

# *New Analysis:*

## *Key Technical Requirements for SWS*

- 1. Combine rules with ontologies, from many web sources, with:
  - Rules on top of ontologies
  - Interoperability of heterogeneous rule and ontology systems
  - Power in inferencing
  - Consistency wrt inferencing
  - Scaleability of inferencing
- 2. Hook rules (with ontologies) up to web services
  - Ex. web services: enterprise applications, databases
  - Rules use services, e.g., to query, message, act with side-effects
  - Rules constitute services executably, e.g., workflow-y business processes
  - Rules describe services non-executably, e.g., for discovery, deal negotiation
  - On top of web service process models, coherently despite evolving messiness

# *3 Areas of New Fundamental KR Theory that enable Key Technical Requirements for SWS*

- 1. **Description Logic Programs:**  
KR to combine LP (RuleML) rules on top of DL (OWL) ontologies, with:
  - Power in inferencing (including for consistency)
  - Scaleability of inferencing
- 2. **Situated Logic Programs:**  
KR to hook rules (with ontologies) up to (web) services
  - Rules use services, e.g., to query, message, act with side-effects
  - Rules constitute services executably, e.g., workflow-y business processes
- 3. **Courteous Logic Programs:**  
KR to combine rules from many sources, with:
  - Prioritized conflict handling to enable consistency, modularity; scaleably
  - Interoperable syntax and semantics

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# *OWL: SW ontologies KR standard*

- Recent Standard of W3C Web Ontologies Working Group, closely based on DAML+OIL precursor from research community. Uses RDF as syntax, extends RDF Schema.
- Based on Description Logic, a logical KR that has subset of expressiveness of first-order classical logic.
- Enables one to represent class hierarchies plus some more expressiveness, e.g., about cardinalities of properties and overlaps of classes.
- Still needs more theoretical and practical work to interoperate and bridge with conventional database schemas (e.g., Entity-Relationship (E-R) models and UML and SQL) and software engineering inheritance (e.g., class hierarchies in object-oriented (OO) languages such as Java and C++).
- Description Logic's commercial adoption, deployment, and application is much much less (yet) than Rules', and hugely less than OO/E-R/UML/SQL.



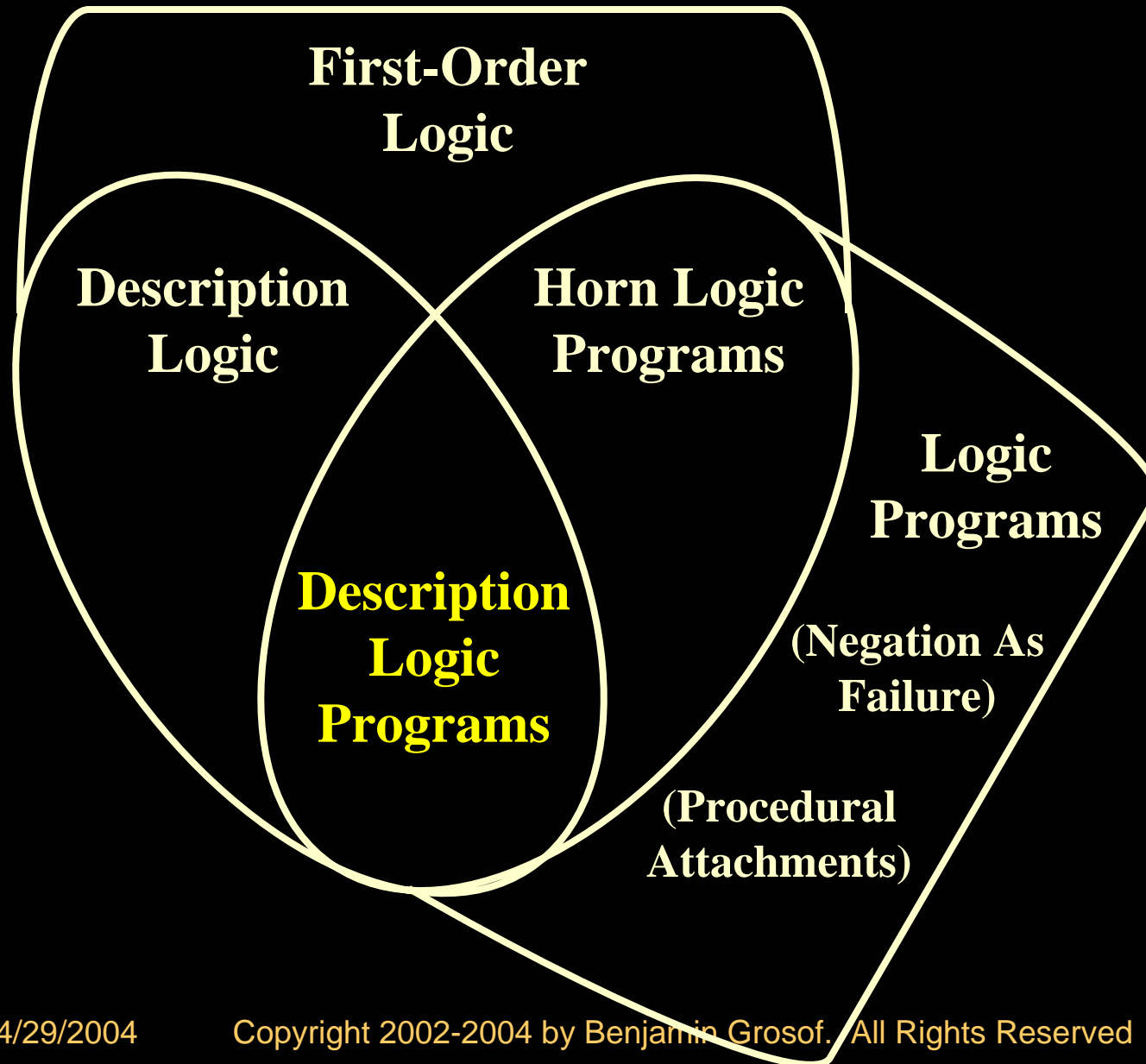
# *Simple Examples of the Mapping from DL to LP*

- Simple: (are in RDF-Schema subset):
  - *dog is a subclass of animal:*
    - DL:  $\text{dog} \subseteq \text{animal}$   $\Leftrightarrow$  LP:  $\text{animal}(\text{?x}) \leftarrow \text{dog}(\text{?x})$
  - *Domain of hasBitten is animal:*
    - DL:  $\text{Top} \subseteq \text{hasBitten.animal}$
    - $\Leftrightarrow$  LP:  $\text{animal}(\text{?x}) \leftarrow \text{hasBitten}(\text{?x}, \text{?y})$

## *More Complex Example of the Mapping from DL to LP*

- More complex: (beyond RDF-Schema subset):
  - DL:  $(\text{pet} \cap ((\text{dog} \cap \exists \text{hasBitten.person}) \cup (\text{feline} \cap \text{large}))) \subseteq ((\text{dangerous} \cap \text{animal}) \cap (\forall \text{keeper.careful}))$
  - $\Leftrightarrow$  LP:  $\text{dangerous}(\text{?x}) \wedge \text{animal}(\text{?x})$   
 $\leftarrow \text{pet}(\text{?x}) \wedge$   
 $( (\text{dog}(\text{?x}) \wedge \text{hasBitten}(\text{?x}, \text{?y}) \wedge \text{person}(\text{?y})) \vee (\text{feline}(\text{?x}) \wedge \text{large}(\text{?x})) )$  ;
  - $\text{careful}(\text{?z})$   
 $\leftarrow \text{pet}(\text{?x}) \wedge \text{keeper}(\text{?x}, \text{?z}) \wedge$   
 $( (\text{dog}(\text{?x}) \wedge \text{hasBitten}(\text{?x}, \text{?y}) \wedge \text{person}(\text{?y})) \vee (\text{feline}(\text{?x}) \wedge \text{large}(\text{?x})) )$

# *Venn Diagram: Expressive Overlaps among KR's*



# *Technical Capabilities Enabled by DLP*

- LP rules "on top of" DL ontologies.
  - E.g., LP imports DLP ontologies, with completeness & consistency
  - Consistency via completeness and use of Courteous LP
- Translation of LP rules to/from DL ontologies.
  - E.g., develop ontologies in LP (or rules in DL)
- Use of efficient LP rule/DBMS engines for DL fragment.
  - E.g., run larger-scale ontologies
  - $\Rightarrow$  Exploit: Scalability of LP/DB engines  $\gg$  DL engines , as  $|\text{instances}| \uparrow$  .
- Translation of LP conclusions to DL.
- Translation of DL conclusions to LP.
- Facilitate rule-based mapping between ontologies / “contexts”

# Sequence Outline of Workshop

- Introduction: motivations; *acquainting; identify questions*
- Overview of Core Technologies of the New Generation Web
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- End-to-end **E-Contracting** as business application of SWS
  - SweetDeal rule-based approach, manufacturing SCM example
- (BREAK midway: about here.)
- Drill-down on Rules: requirements; uses; maturity; rule-based SWS
- Analysis of Technical Requirements for SWS
- Overview of New **Fundamental KR Theory** for SWS
  - Drill-downs on: Description Logic Programs; RuleML - **Skim**
- **Financial Info & Reporting**: ECOIN ontologies/contexts integration
- SWS **Research Directions**
- **SWS Adoption Roadmap; Market Evolution**
- **Discussion: Application & Entrepreneurial Opportunities**

# *Overview of RuleML Today*

- RuleML Initiative (2000--)
  - Dozens of institutions (~35), researchers; esp. in US, EU
  - Mission: Enable semantic exchange of rules/facts between most commercially important rule systems
  - Standards specification: 1<sup>st</sup> version 2001; basic now fairly stable
  - A number of tools (~12 engines, translators, editors), demo applications
  - Workshop Series established on Rules, annually at International Semantic Web Conference
  - Has now a “home” institutionally in DAML and Joint Committee
    - Discussions well underway to launch W3C, Oasis efforts
- Initial Core: Horn Logic Programs KR
  - ...Webized (in markup)... and with expressive extensions
  - URI's, XML, RDF, ...* *non-mon, actions, ...*

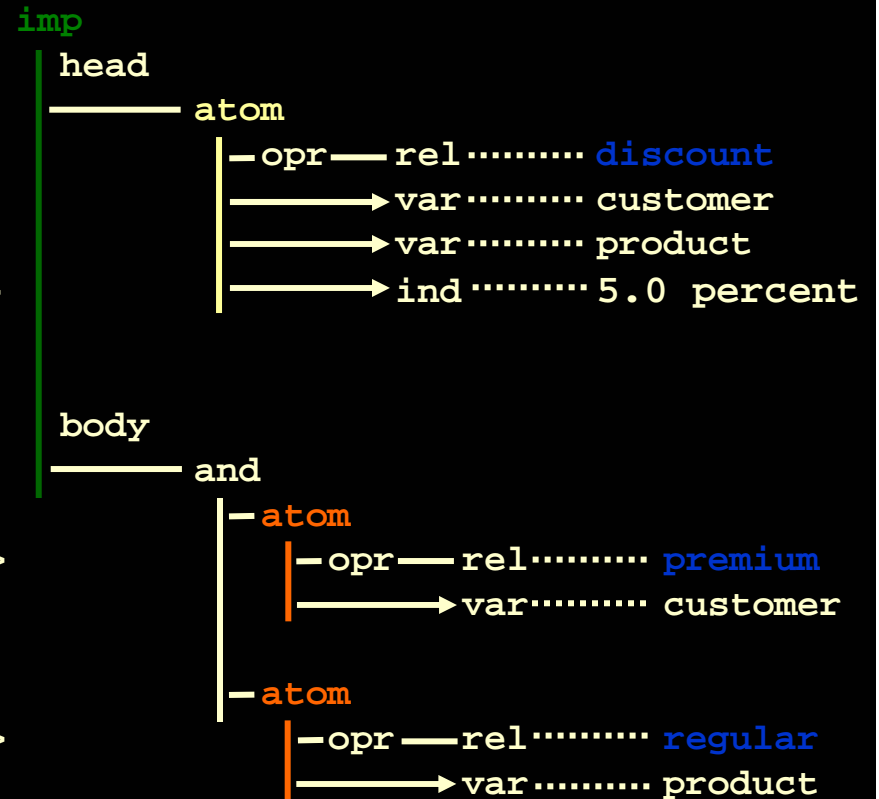
# *Overview of RuleML Today, Continued*

- Fully Declarative KR (not simply Prolog!)
  - Well-established logic with model theory
  - Available algorithms, implementations
  - Close connection to relational DB's; core SQL is Horn LP
  - *See [Baral & Gelfond '94] for good survey on declarative LP.*
- Abstract graph syntax
  - 1<sup>st</sup> encoded in XML...
  - ... then RDF (draft), ... then DAML+OIL (draft)
- Expressive Extensions incrementally, esp. already:
  - Non-monotonicity: Negation as failure; Courteous priorities
  - Procedural Attachments: Situated actions/effecting, tests/sensing
  - *In-progress*: Events cf. OPS5/Event-Condition-Action

# RuleML Example: Markup and Tree

"The **discount** for a *customer* buying a *product* is **5.0 percent** if the *customer* is **premium** and the *product* is **regular**.",  
discount(?customer,?product,"5.0 percent") ← premium(?customer) ∧ regular(?product);

```
<imp>
  <_head>
    <atom>
      <_opr><rel>discount</rel></_opr>
      <tup><var>customer</var>
        <var>product</var>
        <ind>5.0 percent</ind></tup>
    </atom>
  </_head>
  <_body>
    <and>
      <atom>
        <_opr><rel>premium</rel></_opr>
        <tup><var>customer</var></tup>
      </atom>
      <atom>
        <_opr><rel>regular</rel></_opr>
        <tup><var>product</var></tup>
      </atom>
    </and>
  </_body>
</imp>
```





# *Technical Approach of RuleML: I*

- 1. Expressively: Start with: Datalog Logic Programs *as kernel*
  - Rule :=  $H \leftarrow B1 \wedge \dots \wedge Bk ; \quad k \geq 0, \quad H \text{ and } B_i\text{'s are atoms.}$   
*head if body ;*
- Declarative LP with model-theoretic semantics
  - forward (“derivation”/ “transformation”) and backward (“query”) inferencing
- Rationale: captures well a simple shared core among CCI rule sys.
  - Tractable! (if bounded # of logical variables per rule)
- Horn LP -- differences from Horn FOL:
  - Conclusions are a set of ground atoms.
  - Consider Herbrand models only, *in typical usage*.
    - Can extend to permit equalities in rules/conclusions.
  - Rule has non-empty head, *in typical usage*.

# *Technical Approach of RuleML: II*

- 2. Syntax: Permit rules to be labeled -- need names on the Web!
- 3. Syntax: Permit URI's as predicates, functions, etc. (names)
  - namespaces too
- 4. Expressively: Add: extensions cf. established research
  - negation-as-failure (well-founded semantics) -- in body (*stays tractable!*)
    - “Ordinary” LP (cf. declarative pure Prolog)
  - classical negation: limited to head or body atom – syntactic sugar
  - prioritized conflict handling cf. Courteous LP (*stays tractable!*)
    - modular rulesets; modular compiler to Ordinary LP
  - procedural attachments: actions, queries ; cf. Situated LP
  - 1st-order logic type expressiveness cf. Lloyd LP's – syntactic sugar
    - $\forall, \exists$  in body;  $\wedge, \vee$  in head (*stays tractable!*)
  - logical functions (arity  $> 0$ )

# *Technical Approach of RuleML: III*

- 5. Expressively: Add: restrictions cf. established R&D
  - E.g., for particular rule systems, e.g., Prolog, Jess, ...
    - Also “pass-thru” some info without declarative semantics (pragmatic meta-data)
- 6. Syntax for XML:
  - Family of DTD's/Schemas:
    - a generalization-specialization hierarchy (lattice)
    - define DTD's modularly, using XML entities (~macros)
    - optional header to describe expressive-class using “meta-”ontology
- 7. Syntax: abstract unordered graph syntax (data model)
  - Support RDF as well as XML (avoid reliance on sequence in XML)
  - “Roles” name each child, e.g., in collection of arguments of an atom
  - Orderedness as optional special case, e.g., for tuple of arguments of an atom
- 8. Syntax: module inclusion: merge rulesets ; import/export
  - URI's name/label knowledge subsets

# *Tools: SweetRules, including SweetJess*

- SweetRules V1 '01: RuleML inferencing and **bi-directional translation with equivalent semantics via RuleML**, between:
  - XSB Prolog: backward Ordinary Logic Programs (OLP)
  - Smodels: forward OLP
  - IBM CommonRules: forward Situated Courteous LP (SCLP)
  - Knowledge Interchange Format (KIF): First Order Logic interlingua
  - + *Design in principle for:* SQL
    - well-understood in theory literature: as OLP
  - + *Design in principle for:* production (OPS5), ECA
    - Based on Situated extension of LP, piloted in IBM Agent Building Environment '96 for info-workflow applications. Also piloted in EECOMS.
    - BUT: not much other literature/theory to support
    - HENCE motivation to “bring them to the party” ... resulting in:
- ...V2 '02: adds SweetJess as component:
  - Jess: production (OPS5) , close to ECA
    - popular, open-source, Java: it's useful in particular
    - expressive restriction: “**all bound sensors**”

SWEET =

Semantic Web

Enabling Tools

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INSERT HERE:  
a look at [www.XBRL.org](http://www.XBRL.org)

XBRL = eXtensible Business Reporting Language  
a major industry standards effort for business reporting  
in XML